

Job Title: Welding Demonstrator / Service Technician

Department: Operations

Location: Head Office – KSA (with coordination across Dammam, Riyadh, Jeddah)

Job Purpose Hydrotech Engineering Services is seeking a skilled Welding Demonstrator to support our sales and technical teams by demonstrating welding equipment to potential customers. The role involves showcasing the operation of welding machines such as ARC, TIG, and MIG welders, explaining their features, and assisting customers in understanding their performance and applications.

The candidate should also be capable of performing basic troubleshooting and minor repair works on welding machines when required.

Duties and Responsibilities:

- Demonstrate the operation of **welding machines** such as **ARC, TIG, and MIG welders** to potential customers.
- Conduct **live welding demonstrations** to showcase machine performance and capabilities.
- Work closely with the **sales team** during customer visits and product presentations.
- Explain **technical specifications, features, and benefits** of welding equipment to customers.
- Assist customers in selecting the **appropriate welding machine** based on their application and requirements.
- Perform **basic troubleshooting and minor repair works** on welding machines when required.
- Support the **installation, setup, and testing** of welding equipment during demonstrations or trials.
- Ensure proper **handling and maintenance of welding machines and demonstration equipment**.
- Follow **safety standards and welding procedures** during demonstrations and service activities.

- Provide **technical guidance and after-sales support** to customers when necessary.
- **Internal Support:** Provide technical assistance and training to staff across departments to enhance their proficiency with company software.
- **Ad-hoc Tasks:** Perform any other related activity or technical assignment as directed by the Line Manager or HOD.

Qualifications:

- **Education:** ITI or Diploma in Electrical / Electronics
- **Experience:** Minimum 3+ years of relevant experience in welding machine operation, demonstration, or service/maintenance of welding equipment.

Skill Sets:

- Strong knowledge of **ARC, TIG, and MIG welding processes**
- Ability to **demonstrate welding machines** and explain their features to customers
- Basic **welding machine troubleshooting and repair skills**
- Knowledge of **welding equipment setup, operation, and maintenance**
- Understanding of **welding safety standards and procedures**
- Ability to support **technical sales demonstrations** with the sales team
- Good **communication and customer interaction skills**
- Basic knowledge of **electrical and electronic components in welding machines**
- problem-solving skills for **equipment faults and minor repairs**
- **Driving:** Valid KSA driving license and the ability to travel between branch locations